

RYAN HO

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(626) 244-9144 | Rosemead, CA 91770

Education

UNIVERSITY OF CALIFORNIA, LOS ANGELES – Applied Linguistics, B.A. Sep 2013 – Jun 2017
GPA: 3.0

- Relevant Coursework: Programming Languages, Data Structures, Algorithms, Software Construction, Computer Architecture, Symbolic Logic

Experience

FREELANCE WEB DEV – Beverly Hills Model Management – *Los Angeles, CA* Sep 2016 – Jun 2017

- Led project to ensure adherence with the predetermined budget, scope, and plan
- Designed website from layout to function according to client specifications
- Regularly assessed website to make recommendations for continuous improvement

BRAND MARKETING INTERN – UConnection Tech Startup – *Los Angeles, CA* Sep 2016 – Dec 2016

- Prioritized growth strategy research to define product segments
- Facilitated brand expansion across Los Angeles through mobile application launch

SENIOR TECH CONSULTANT – UCLA IT Services – *Los Angeles, CA* Apr 2014 – Jun 2017

- Tested and reported on new services or changes to UCLA IT infrastructure
- Trained and taught core skills to newly recruited consultants to ensure quality of service
- Increased direct support for UCLA Logon ID utilities, SaaS, web-hosting services, email clients, and network access for over 300,000 students, faculty, staff, alumni, and retirees

MTURK WORKER – Amazon Mechanical Turk – *Rosemead, CA* Jun 2013 – Sep 2013

- Mapped objects in photos and videos, transcribed audio recordings, researched data details
- Researched numerous surveys from businesses around the world
- Performed over 1500 Human Intelligence Tasks with a 99.99% approval rate

Leadership

DIRECTOR OF IT – LEAF Nonprofit – *Los Angeles, CA* Sep 2016 – Present

- Oversee all IT functions and provide support for existing applications and technologies
- Manage IT resources to develop new technical solutions and business communications
- Executed official website creation from start to finish

WEBMASTER – UCLA Pi Sigma Epsilon – *Los Angeles, CA* Jun 2015 – Apr 2016

- Coded a clean interface with responsive designs and intuitive features
- Carried out quality assurance tests to discover errors and optimize usability
- Kept business fraternity website up-to-date

Awards

- UCLA Achievement Scholarship Award Recipient

Languages and Technologies

- C++, HTML, CSS, JavaScript, R, Python
- Windows, macOS, Microsoft Office, G Suite, ServiceNow, FTP, Slack